How to Reset the URC Mobile App (iOS)

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Resetting the URC Mobile App (iPhone, iPod Touch, iPad):

Resetting the **URC Mobile** app **purges** the **current** Total Control **profile**. It is a **factory reset** for the App. This may be required sometimes to troubleshoot issues or to download a new profile with additional graphics or interface modifications. **Downloading** the **profile must be done from onsite**.

How to Reset the APP:

iOS (Option 1):



1. Click on Settings of the iPhone, iPad or iPod Touch

2. Scroll to URC Mobile in the Apps list and Select URC Mobile

3. Toggle the RESET button

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	Settings	URC Mobile	
••	Flickr		
	Vimoo	Version	2.0.9
	Vinieo	Disable Auto-Lock	\bigcirc
		Reset	
	Amazon Photo		
HOVIES	DisneyMovies	REMOTE ACCESS	
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	Game of War	Remember Password	
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4. Close out of Settings and Open the URC Mobile App and begin the setup process

NOTE:

To download a mobile device profile from the Total Control System, the device **MUST BE CONNECTED TO THE TOTAL CONTROL SYSTEMS LOCAL WiFI (the download must be done on site)**

Additional Information & Resources:

Please see this article for instructions on resetting URC Mobile 2.5