## Managing Your URC Dealer Offsite Programming Account (www.urcmcs.com)

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Using www.urcmcs.com, dealers (specifically, Offsite Programing *ADMINISTRATORS*) now have access to the all-new "Jobs Browser" feature.

This feature was previously available at www.urcrms.com but that portal has been retired and the feature has been merged into the existing MCS/Offsite Programing account and portal mentioned above.

This article details **Managing Your URC Dealer Offsite Programming Account** (www.urcmcs.com) and using the available administrative options.

If you need to add a new user to a **URC Portal** account and need to know the process, please see the article **Adding a New User to Your URC Dealer Portal Account** .

Please be aware that an *Offsite Programing ADMINISTRATOR* account must first exist before these options are available.

If you do not have a Dealer *Offsite Programing* account or are not sure if one exists, please contact URC via Email at: **UrcRegistration@urc-automation.com**. You can also contact your Territory Account Manager.

If you need to register for a URC Offsite Programming account, please download the form here:

Register for an Offsite Programming Account

Please Email the completed form to: UrcRegistration@urc-automation.com

## Managing Your URC Dealer Offsite Programming Account

- 1. Log into your www.urcmcs.com account.
- 2. The **Jobs Browser** option will be located in drop-down menu by clicking on the dealer's email as shown below:



3. The options under the Jobs Browser provide the Offsite Programing **Admin** the ability to

perform the following functions:

**Access:** Grant or disable **Offsite Programming User Access** to their installers for a particular job/project.

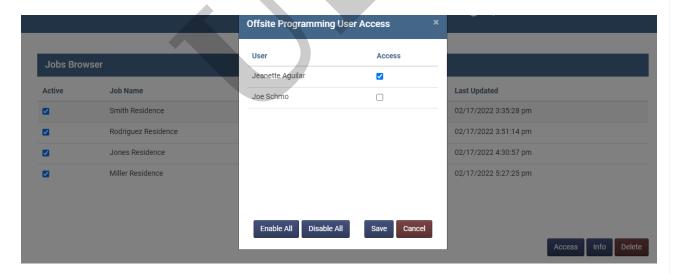
**Info:** Allows the user to add job info—allows admin to add/edit job/file comments. **Delete:** Allows the admin to delete jobs currently registered to the dealer account.



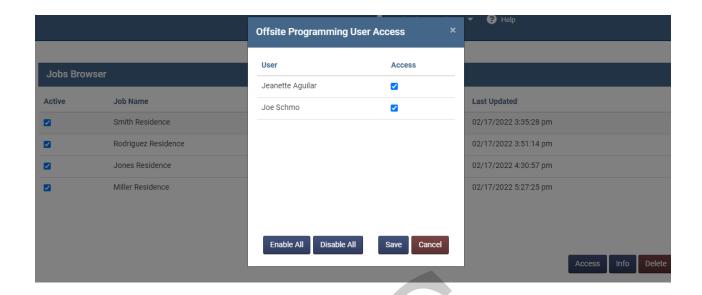


4. **Access:** Highlighting a job and clicking on the "**Access**" button allows you to grant or disable **Offsite Programming User Access** to a User/installer for a particular job.

This can be used if you need to grant access to an additional employee (*user*) or if an employee leaves the company and you don't want them to have remote programming access to a clients system (see the two example images below):



Select the additional User/installer(s) that you want to have access to the job.



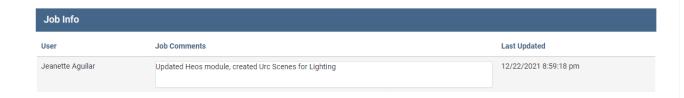
Once you hit save and refresh the page, you will see that the additional User/installer now has access to the job listed under *Authorized Installer*:

Note: After changing access rights, you may need to log out and back in to see the updated projects in the Jobs Browser.



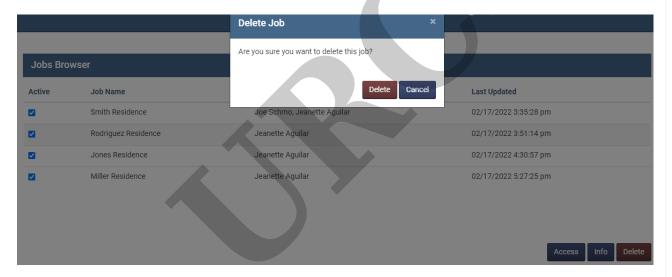


5. **Info:** Highlighting a job and clicking on the "**Info**" button allows you to to add/edit job/file comments. This can be used when making notes about system updates or when making changes requested by the client.



Add Comment Edit Delete

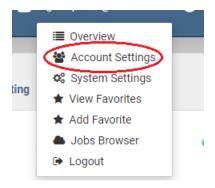
6. **Delete:** Allows the admin to delete jobs:



## **Dealer Admin Account**

Keep in mind that Dealer Admins already have access to adding users through www.urcmcs.com. This is located under the Account Settings option after logging into your URC MCS account.

- Step 1. Administrator will log in to www.urcmcs.com
- Step 2. Click the arrow on the top next to the email address
- Step 3. Click on "Account Settings"

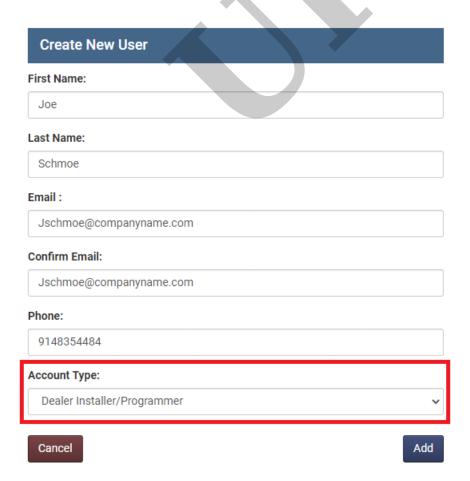


Step 4. Click Add New User

You can add a new user to your MCS account by clicking the button as shown below:



Step 5. Adminstrator will fill out all information for the new user. For the account type, they will select "Dealer Installer/Programmer" and click "Add".



To finalize the process for the installer/programmer account, the newly-added installer should open the email they have received (within 24 hours) and set a password for their new Offsite Programming/MCS account.

The installer will now have access to adding/editing/downloading to sites remotely via the Sign in & Connect option in the Communications tab of Accelerator. They will also be able to monitor these jobs via the MCS website (www.urcmcs.com) with the same credentials.

*Note:* The *URC Portal Account* and the *URC MCS Offsite Programming Account* are separate portals.

## Additional Information & Resources:

If you need to register for a **URC Offsite Programming** account, please download the form here: **Register for a Offsite Programming Account.** 

Please Email the completed form to: UrcRegistration@urc-automation.com

If you need to register for a URC Portal account and need to know the process, please see the article How to Register for a URC Dealer Portal Account

If you need to add a new user to a URC Portal account and need to know the process, please see the article Adding a New User to Your URC Dealer Portal Account.