

Error Logging into URC Offsite Programming Portal

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Error or Unable to log into the URC Offsite Portal:

You may encounter errors if trying to login to your **Dealer account** from the **Google Chrome** Browser. Currently as of **September 1, 2015**, **Chrome** Browser **DOES NOT SUPPORT Microsoft Silverlight**.

Solution:

Use a different browser such as **Mozilla Firefox®**, **Safari®** or **Internet Explorer®**

Link: <https://www.urcrms.com>

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If you require any additional information or have any questions, please do not hesitate to contact our **technical support** team at **914-835-4484**.
