How to Reset the URC Mobile app? (Android Phone & Tablets)

Last Modified on 01/03/2018 2:13 pm EST

Resetting the URC Mobile App (Android phones & tablets):

Resetting the **URC Mobile** app **purges** the **current** Total Control **profile** within the device. It is known as a **factory reset** for the App. This may be required sometimes to troubleshoot system issues or to download a new profile with additional graphics and/or interface modifications. **Downloading** the profile **must** be done **locally/onsite** while on the **local Wi-Fi** of the Total Control System.

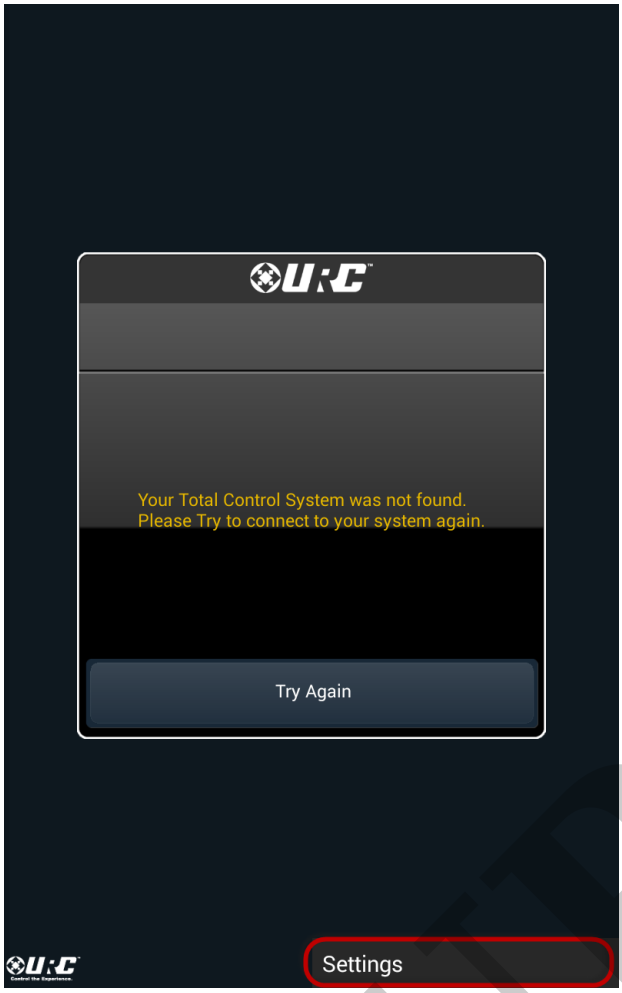
Resetting the APP:

Android

1. **Open** the URC Mobile App on the Android phone or tablet.
2. Press the **Android Menu** button (a press and hold may be required on some android devices.
3.

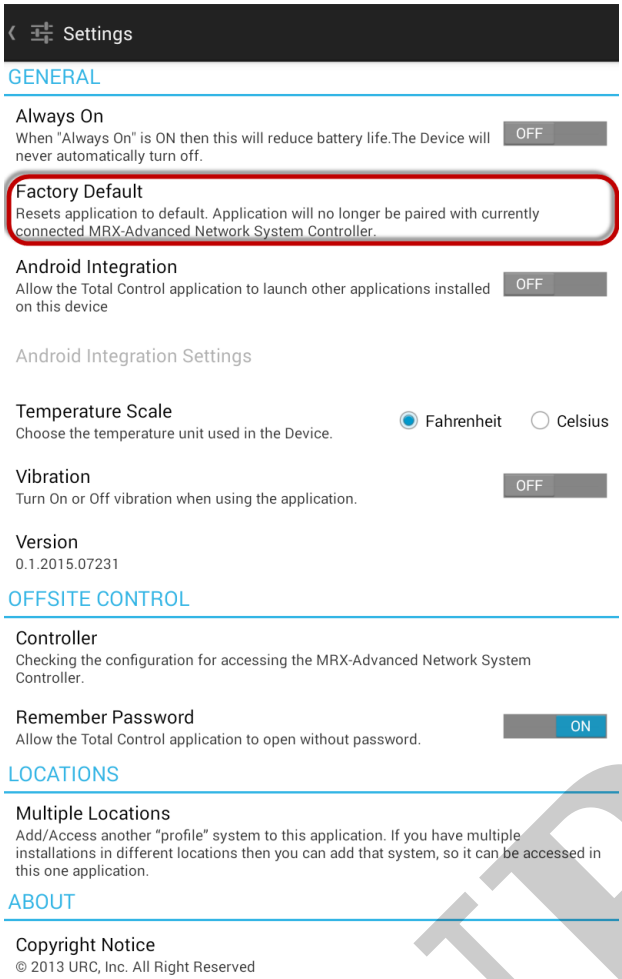
   There are some Android devices that don't have the settings button at the bottom but that you may need to "double-tap" the menu "dots" or "dashes" to bring up the settings and access menus.
4. Select **Settings**

URC



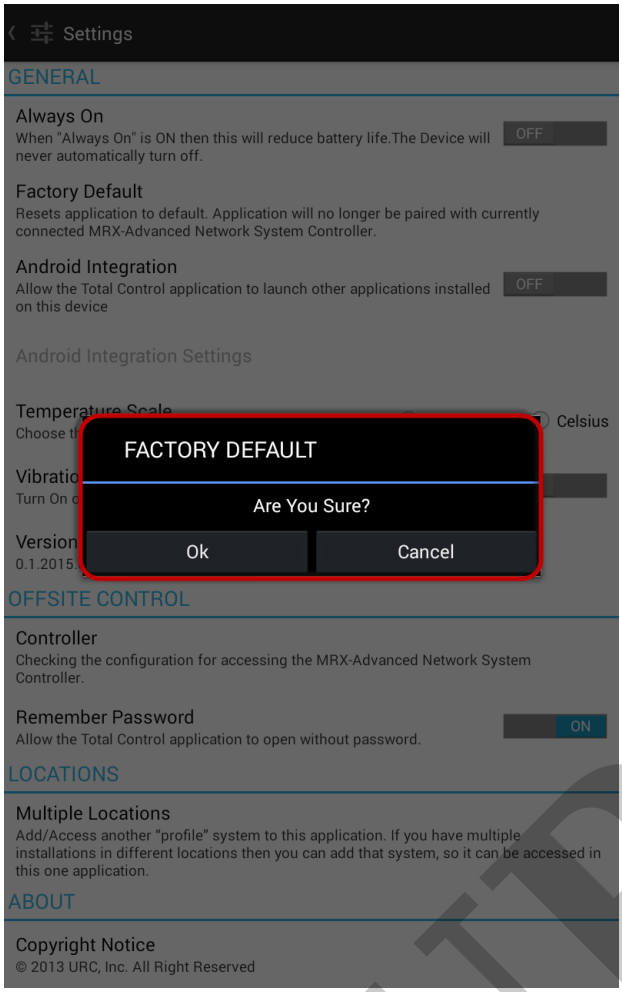
4. Select **"Factory Default"**

URC



5. **Confirm** the **Factory default** settings. This purges the existing profile and closes the app

URC



6. **Open** the App and start over with the setup of an Android Mobile device as

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