

How to Reset the URC Mobile App (iOS)

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Resetting the URC Mobile App (iPhone, iPod Touch, iPad):

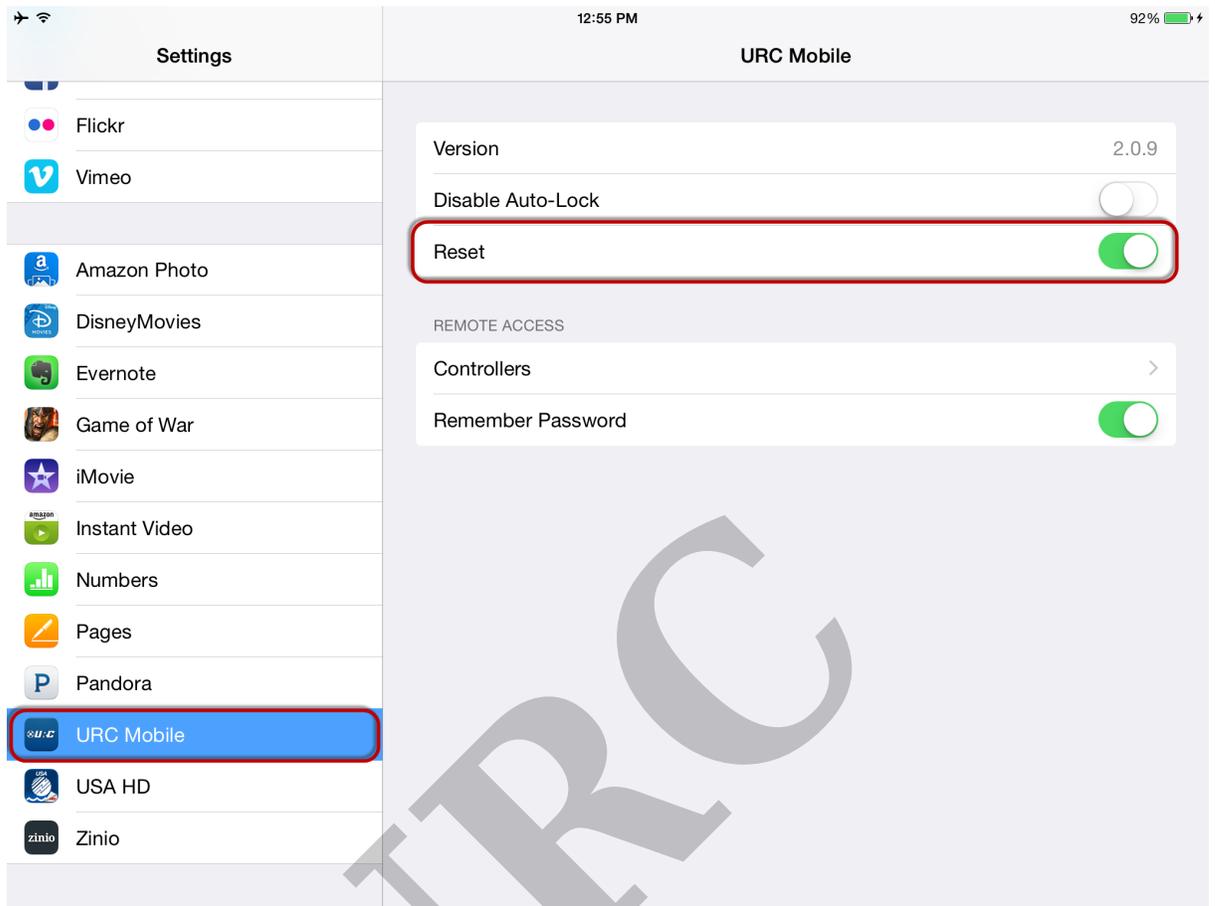
Resetting the **URC Mobile** app **purges** the **current** Total Control **profile**. It is a **factory reset** for the App. This may be required sometimes to troubleshoot issues or to download a new profile with additional graphics or interface modifications. **Downloading** the **profile must be done from onsite**.

How to Reset the APP:

iOS (Option 1):



1. Click on Settings of the iPhone, iPad or iPod Touch
2. **Scroll** to **URC Mobile** in the Apps list and **Select URC Mobile**
3. **Toggle** the **RESET** button



4. **Close out** of **Settings** and **Open** the **URC Mobile App** and begin the **setup** process

NOTE:

To download a mobile device profile from the Total Control System, the device **MUST BE CONNECTED TO THE TOTAL CONTROL SYSTEMS LOCAL WiFi (the download must be done on site)**

Additional Information & Resources:

Please see [this article](#) for instructions on resetting URC Mobile 2.5