

RadioRa 2 (Connection Lost Error)

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Total Control integrates with Lutron's **RadioRa2** Lighting/Shades/Tstat system using the URC two-way module.

Symptom:

If integrating with the **Lutron RadioRa2** two-way module and the UI receives an error message that reads "**Connection Lost**"

Solution:

This message typically appears if the wrong **User Name and Password** is used to access the Lutron Main Repeater. Lutron's default **User name** is **lutron** and the default password is **integration**. This information must be placed in the two-way parameters of **Step 11: 3rd Party 2-way modules**.

To see more about integrating with Lutron's RadioRa2 and other Lutron modules, please visit the Lutron Integration guide:

[Lutron Integration Guide](#)

or

[Integration Guides](#)

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If you require any additional information or have any questions, please do not hesitate to contact our **technical support** team at **914-835-4484**.
