

Unable to Log Into Pandora from Sonos

Last Modified on 05/10/2016 10:49 am EDT

Sonos has some quirky rules when it comes to Pandora. The following instructions will help avoid these issues...

After entering the Pandora account **user name** and **password**, and the interfaces receives an error message or can't connect.

1. Assure that there are **NO SPECIAL CHARACTERS** in the **password** for Pandora.
(*&^%\$#) If special characters are present, log into the Pandora account from a computer and change the password so that it does not contain any special characters.

MB

If you require any additional information or have any questions, please do not hesitate to contact our **technical support** team at **914-835-4484**.
