Replacing the FiOS Router V2

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Converting Verizon ONT coax connection (MoCa) to Ethernet (Cat6).

Note: **LEAVE the OLD Coax cable plugged into the ONT** and connected to the **Verizon Router** so customer will get Video and demand on their cable boxes (if Tivo Cable boxes are being used, the **Verzion Router** can be completely removed).

1. Run the new Ethernet (Cat5) from **ONT to NEW ROUTER**

2. Call **Verizon Fios** Tech Support at **1-888-244-4440**

3. Ask **Verizon** to change MoCa connection to Ethernet. Verizon needs to break the connection on their end. Request that the Verizon tech reboot the **ONT** and break the lease. If that does not work the **Verizon** tech must perform a **"Kill & Rebuild"** connection.

4. Plug the Ethernet cable inot the Cat5e port into the **ONT**.

5. Plug the other end of the Ethernet cable ino the **routers WAN** port.

6. The router should automatically receive the **TCP/IP settings** from the **Verizon ONT**.

Note: The **DNS server address** will **NOT** update automatically. The **DNS server addresses** must be entered into the new **router** in order to get onto the internet.

Verizon DNS address #1 71.252.0.12

Verizon DNS address #2 68.237.161.12

Note: If the new router receives an IP address of 169.XXX.XXX.XXX, try rebooting it to receive a new IP address. 169.XXX.XXX.XXX is **NOT** a valid IP address.

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If you require any additional information or have any questions, please do not hesitate to contact our **technical support** team at **914-835-4484.**