

Factory Defaulting Total Control

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Use the following methods to **Factory Reset** Total Control Products. This procedure **deletes any and all information** on the device and sets it to **DHCP** on the network.

DMS-100: Press and hold reset button for more than **30** seconds

DMS-1200: Press and hold reset button for more than **30** seconds

DMS-AV: Press and hold reset button for more than **30** seconds

IP-CAM DC-I: Press and hold reset button for more than **30** seconds

IP-CAM DC-O: Press and hold reset button for more than **30** seconds

IP-CAM MC-70VC: Press and hold reset button for more than **30** seconds

IP-CAM MC-73VC: Press and hold reset button for more than **30** seconds

IP-CAM MC-75VC: Press and hold reset button for more than **30** seconds

MFS-8: Press and hold reset button for **20** seconds

MFSPOE-8: Press and hold reset button for **20** seconds

MRX-1: Press and hold reset button for more than 30 seconds

MRX-2: Press and hold reset button for more than 30 seconds

CP-1: Press and hold reset button for more than 30 seconds

CP-2: Press and hold reset button for more than 30 seconds

MRX-8: Press and hold reset button for more than 30 seconds

MRX-10: Press and hold reset button for more than 30 seconds

MRX-10N: Press and hold reset button for more than 30 seconds

MRX-20: Press and hold reset button for more than 30 seconds

MRX-4IR: Press and hold reset button for more than 15 seconds

MRX-4SEN: Press and hold reset button for more than 15 seconds

SNP-1: Press and hold the reset button and POWER On for more than 30

SNP-2: Press and hold reset button for more than 30 seconds

THZ-100: Press and hold the Up and Down arrows and press the reset button.

TKP-100/KP-1: Press and hold the number 1 and 7 for more than 3 seconds

TKP-7000: Press and hold Main + Mute, Select "**Setup**", Select "**Factory Default**"

TRC-1080/RM-2: Press and hold **Main + Ent**, Select "**Setup**", Select "**Factory Default**"

TRC-1280: Press and hold **Main + Sel**, Select "Setup", Select "**Factory Default**"

TRC-780/RM-1: **Press and hold Main + ENT**, Select "**Setup**", Page 2 of 3, **Erase**

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If you require any additional information or have any questions, please do not hesitate to contact our **technical support** team at **914-835-4484**.
