

# Denon HEOS Volume Control

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## Symptom:

While using the volume up and down buttons within the Denon Heos two-way module, volume commands are only sent at 0.5db per button press. This can make adjusting volume time consuming and frustrating. Currently, this is the way the TCM two-way module is written.

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## Solution:

To enable the **DMS-AV** to work with volume ramping, **press-and-hold** the **volume button +/-** while in the **Denon Heos module** for **3+ seconds**. This displays the **volume pop-up** window and now **allows** for **volume ramping**.

To enable volume ramping for **HEOS** on **Non-URC 3rd party AV** device:

In **Step 13: Punch Through** select the **Punch To** for the **Main Menu** to **Punch From** the **AVR** that is controlling the specified room/zone. To access the volume ramping, select **MAIN** on the interface and utilize the **Volume +/-** buttons for volume ramping. To access the Heos module again, click the **Now Playing** button (if available).

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If you require any additional information or have any questions, please do not hesitate to contact our **technical support** team at **914-835-4484**.

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