## MX-990 Won't Take a Download (Fails to Download)

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**Symptom:** While the MX-990 is connected to the PC, it fails to take program download.

## Solution:

- 1. Remove the battery,
- 2. Wait for 1+ minute
- 3. Re-insert the battery
- 4. Connect the remote back to the PC
- 5. Wait 15+ seconds, then try re-downloading the program.

Please also see this newer article: Can't Connect or Download - MX-780, MX-790, MX-890 and MX-990 handheld remote controls