

Zwave Vivido Lights Are Working From URC Interface But Will Not Function From Physical Accessory Switch/Dimmer

Last Modified on 03/11/2021 11:51 am EST

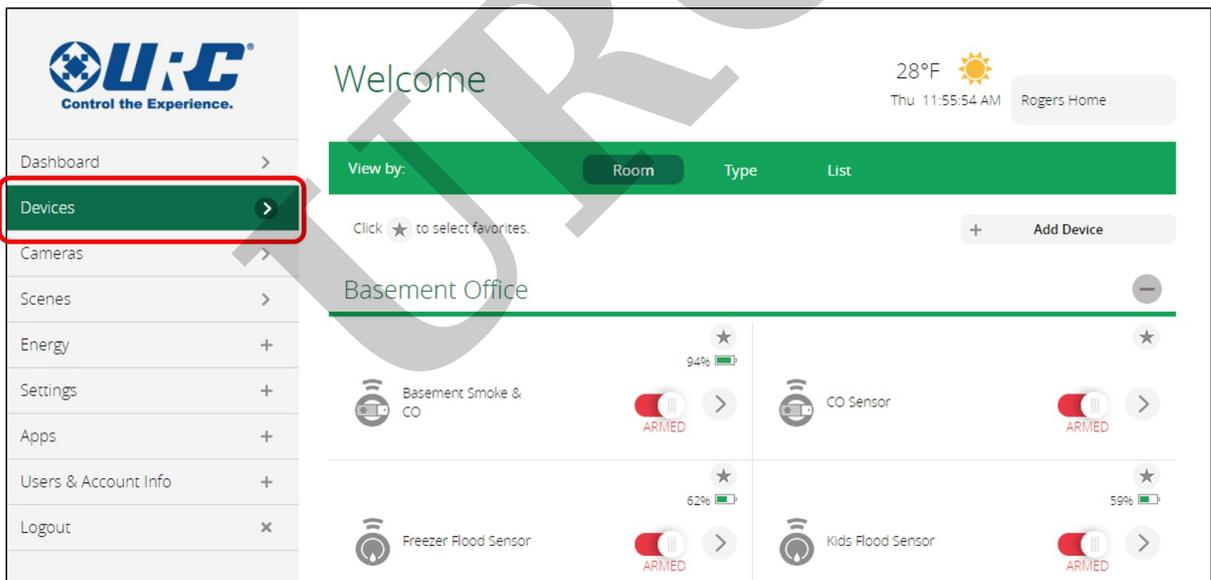
Zwave Vivido Lights Are Working From URC Interface But Will Not Function From Physical Accessory Switch/Dimmer

Issue:

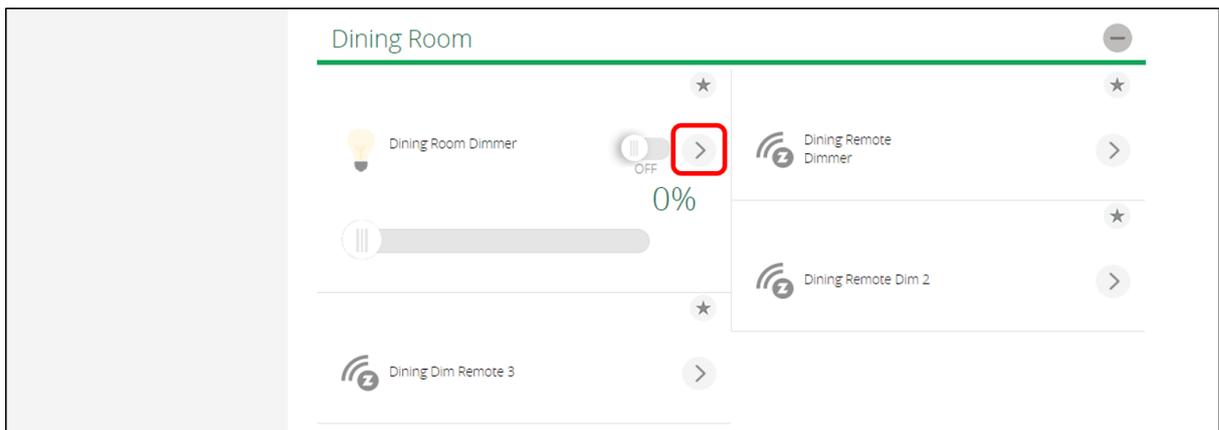
Using multiple Vivido accessory switches/dimmers (typically 3 or more) on a single switch/dimmer can present a problem where the physical accessory device(s) will not respond, but the system will work with automation and/or remote interfaces.

Solution:

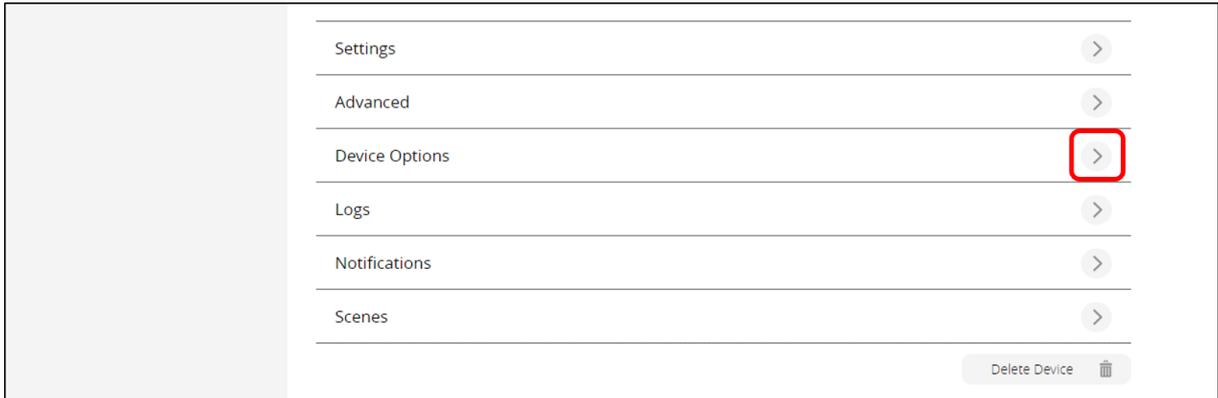
1. Log into the Zwave controller via **UI7**.
2. Click on **Devices** to locate the **master lighting device** that is problematic.



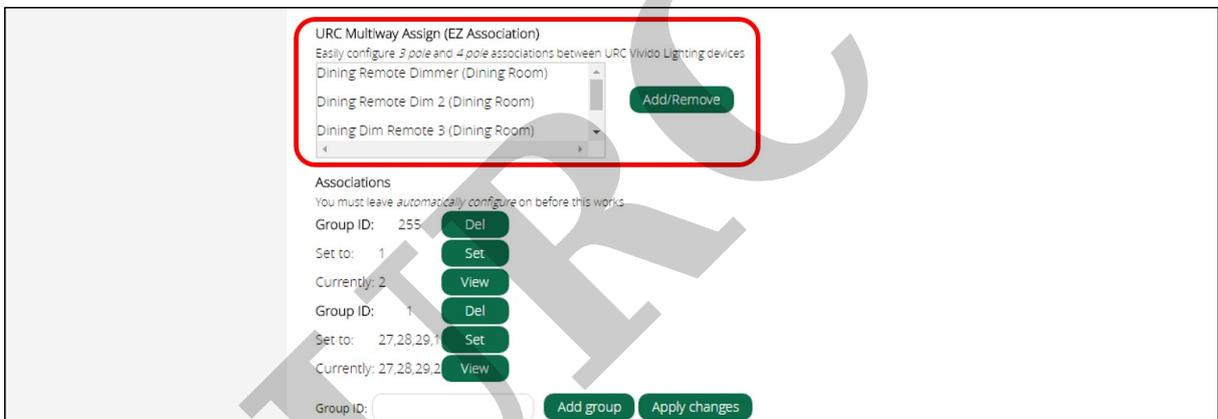
3. Click the **Settings** icon for the master lighting device.



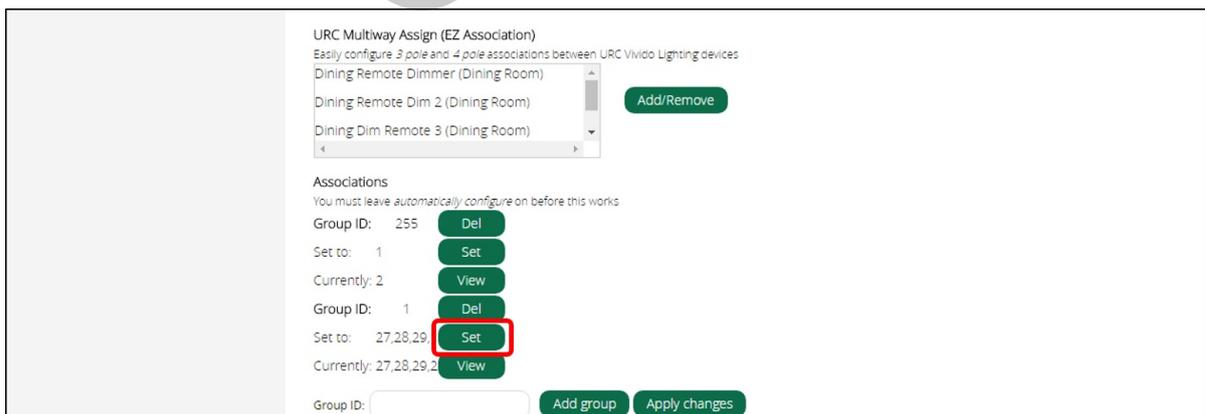
4. Click on **Device Options** from the **Settings** page.



5. Scroll down to locate the **URC Multiway Assign (EZ Association)** window and verify that all remote dimmers are associated with the master lighting device. If not, add the missing accessory devices, then check functionality to see if this resolved your issue, if not go to **Step 6**.



6. Click on **Group ID Set** button.



7. Locate **all associated accessory devices** and the **ZWave device** and confirm that all are selected with a check in the box. **Select any missing devices** (typically ZWave).

Dining Room	
<input checked="" type="checkbox"/> Dining Room Dimmer	<input type="text"/>
<input checked="" type="checkbox"/> Dining Remote Dimmer	<input type="text"/>
<input checked="" type="checkbox"/> Dining Remote Dim 2	<input type="text"/>
<input checked="" type="checkbox"/> Dining Dim Remote 3	<input type="text"/>
Master Bedroom	
<input checked="" type="checkbox"/> Mstr Bedroom Dimmer	<input type="text"/>
<input checked="" type="checkbox"/> Mstr Bed Thermostat	<input type="text"/>
Unassigned devices	
<input checked="" type="checkbox"/> ZWave	<input type="text"/>
<input checked="" type="checkbox"/> _Scene Controller	<input type="text"/>
Back to ZWave options	

8. Complete this for the master dimmer/switch and all of the associated accessory dimmer/switches.

9. Log out of UI7, test system to confirm the problem has been addressed.

URRC