Lutron Keypads Not Automating

Total Control has the ability to automate macros from Lutron Keypads. For example, when a specified Lutron Keypad button is pressed, Total Control can react by executing its own activity within the system. Please see Lutron RadioRa2 Integration guide for more information and how-to automate with Lutron.
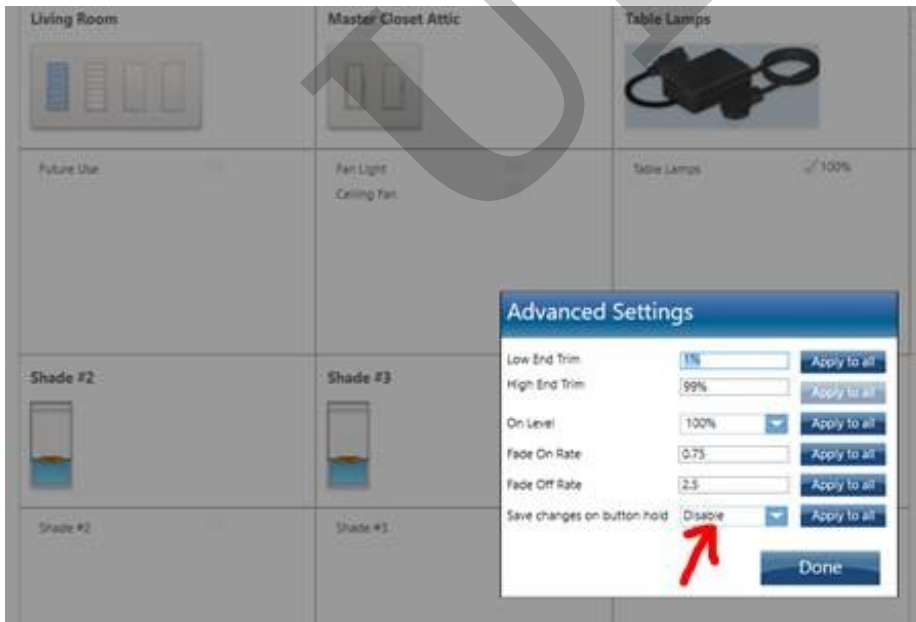
Issue:

Total Control automation is not functioning when Lutron keypad button is pressed.

Solutions:

It is possible that the Lutron keypad button is only sending a button release and not a button press. Total Control reacts only to button presses and NOT releases.

To fix this issue:

Review the "**Advanced settings**" for the Lutron keypad. If the "**Save changes on button hold**" is **Enabled**, Total Control automation does **NOT** work.

Disable the "**Save changes on button hold"** option.

Buttons with this feature enabled transmit differently and do NOT perform the required

button press to Total Control