Updating the HDA-SW5 Firmware (Using the Standalone Tool)

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Please Note: This article details the process of updating the HDA-SW5 using the standalone firmware updater tool.

The HDA-SW5 firmware version may now be checked and/or updated through the URC Device section in **Step #6-Network Setup** when using the Accelerator software. When using Flex 2, this article will still be applicable.

Please refer to this article for updating the HDA-SW5 using the built-in firmware updater.

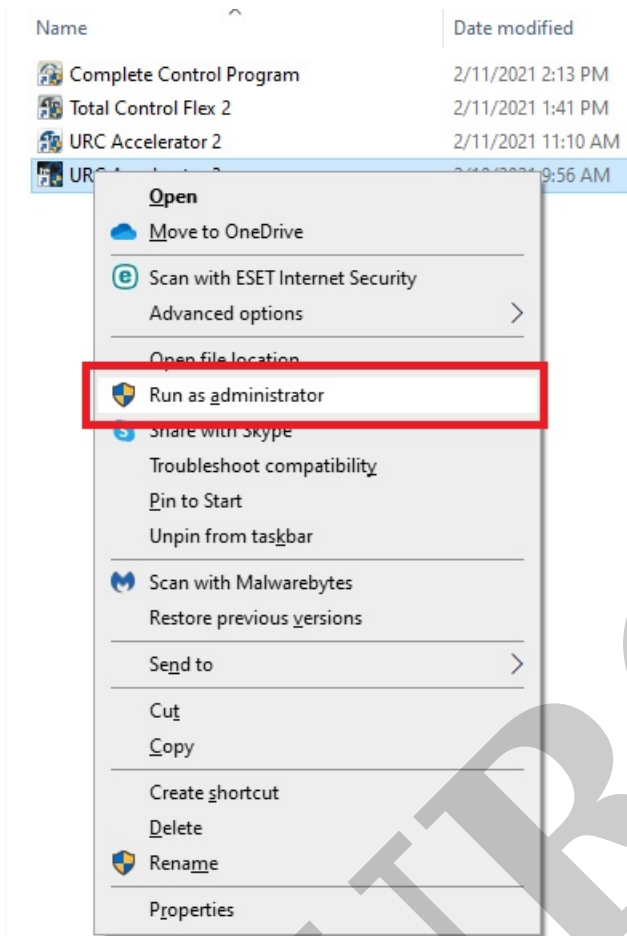Please contact URC Tech Support for assistance @ 914-835-4484

The following article details the process to **update the firmware** of the **HDA-SW5 Network Switch** when using the standalone updater tool, providing the procedures using the **firmware updater tool** built-into Flex 2 as well as the procedure for the stand-alone firmware update tool if your laptop or PC prevents the tool from running properly.

Note: This stand-alone tool is only required if your PC prevents the primary tool from running.
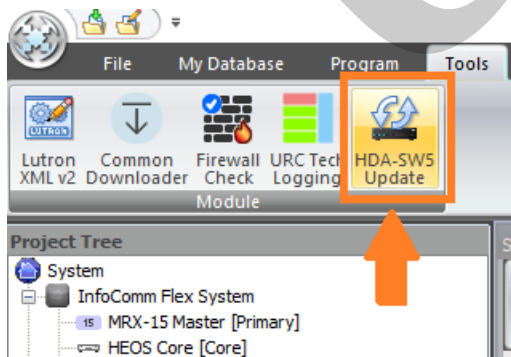

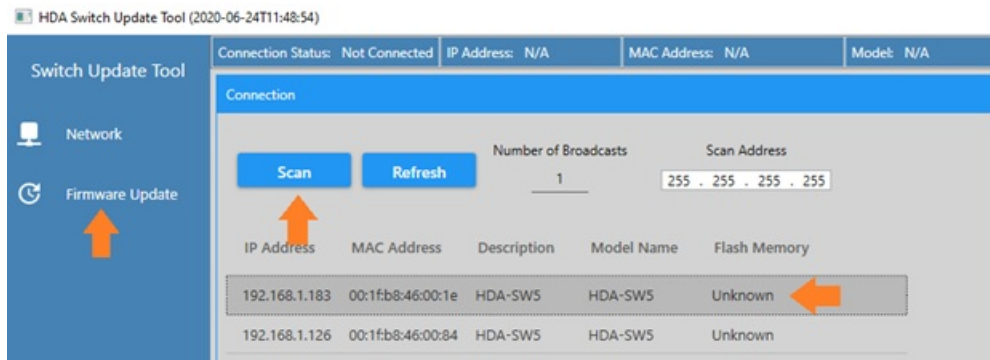## Updating the HDA-SW5, Running the Update Software as an Administrator

1. When attempting to update the firmware of the HDA-SW5 Network Switch, start by opening and running Accelerator or TC-Flex 2.0 as an **"Administrator".** This is done by **right-clicking** on the Accelerator software application and selecting **"Run as administrator".**

Name	Date modified
Complete Control Program	2/11/2021 2:13 PM
Total Control Flex 2	2/11/2021 1:41 PM
URC Accelerator 2	2/11/2021 11:10 AM
URC Accelerator 2	2/10/2021 9:56 AM

Open
Move to OneDrive
Scan with ESET Internet Security
Advanced options >
Open file location
Run as administrator
Share with Skype
Troubleshoot compatibility
Pin to Start
Unpin from taskbar
Scan with Malwarebytes
Restore previous versions
Send to >
Cut
Copy
Create shortcut
Delete
Rename
Properties

2. Next, navigate to the "Tools" tab, and select "**HDA-SW5 Update**".

3. Select **"Scan"** in the update tool. Select the target HDA-SW5 and then **"Firmware Update"**.
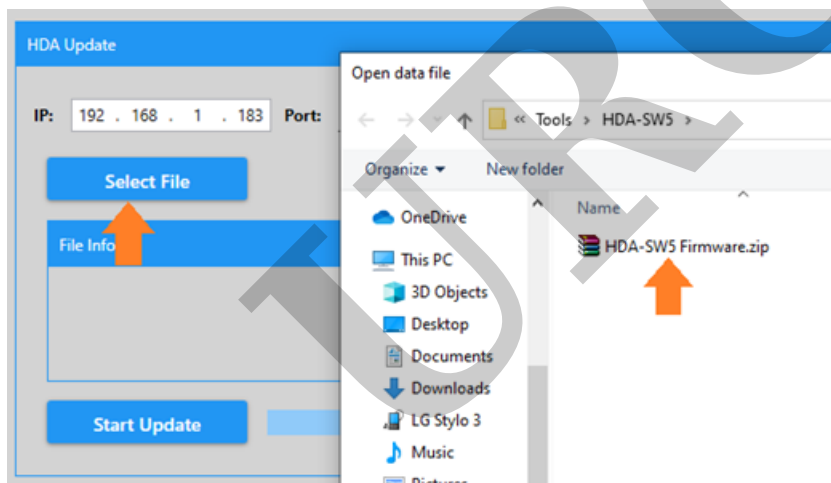
4. Click on **"Select File"**.

5. Select the HDA-SW5 Firmware.zip. HDA-SW5 firmware **should not be unzipped**.

   Note: The default file path for the "HDA-SW5 Firmware.zip" file is:

   C:\Program Files (x86)\Universal Remote Control, Inc\URC Accelerator 3\Tools\HDA-SW5

6. Click "**Start Update**". If you experience any error messages, try the "Start Update" again. If problems persist, you will need to navigate to the **HDA-SW5 Update Tool** in the PC's Windows directory and start the update tool by running it as an administrator.

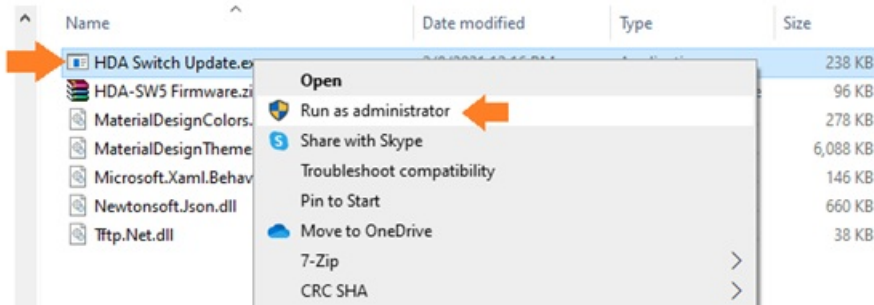   Navigate to the Windows directory:

   (For Accelerator)

   C:\Program Files (x86)\Universal Remote Control, Inc\URC Accelerator 3\Tools\HDA-SW5

   (For TC Flex 2)

   C:\Program Files (x86)\Universal Remote Control, Inc\Total Control Flex 2\Tools\HDA-SW5

   Locate the file: HDA Switch Update.exe

Right click on this file and "Run as administrator". Repeat steps 3, 4 and 5. You should not see any errors when you click on "Start Update".

Additional Information & Resources:

To learn more about HDA products and programming, please see the HDA Programmers Guide or the Accelerator 3 online Programming Guide.