

Volume Core Buttons & Power Button Stops Working on the User Interface in an HDA System

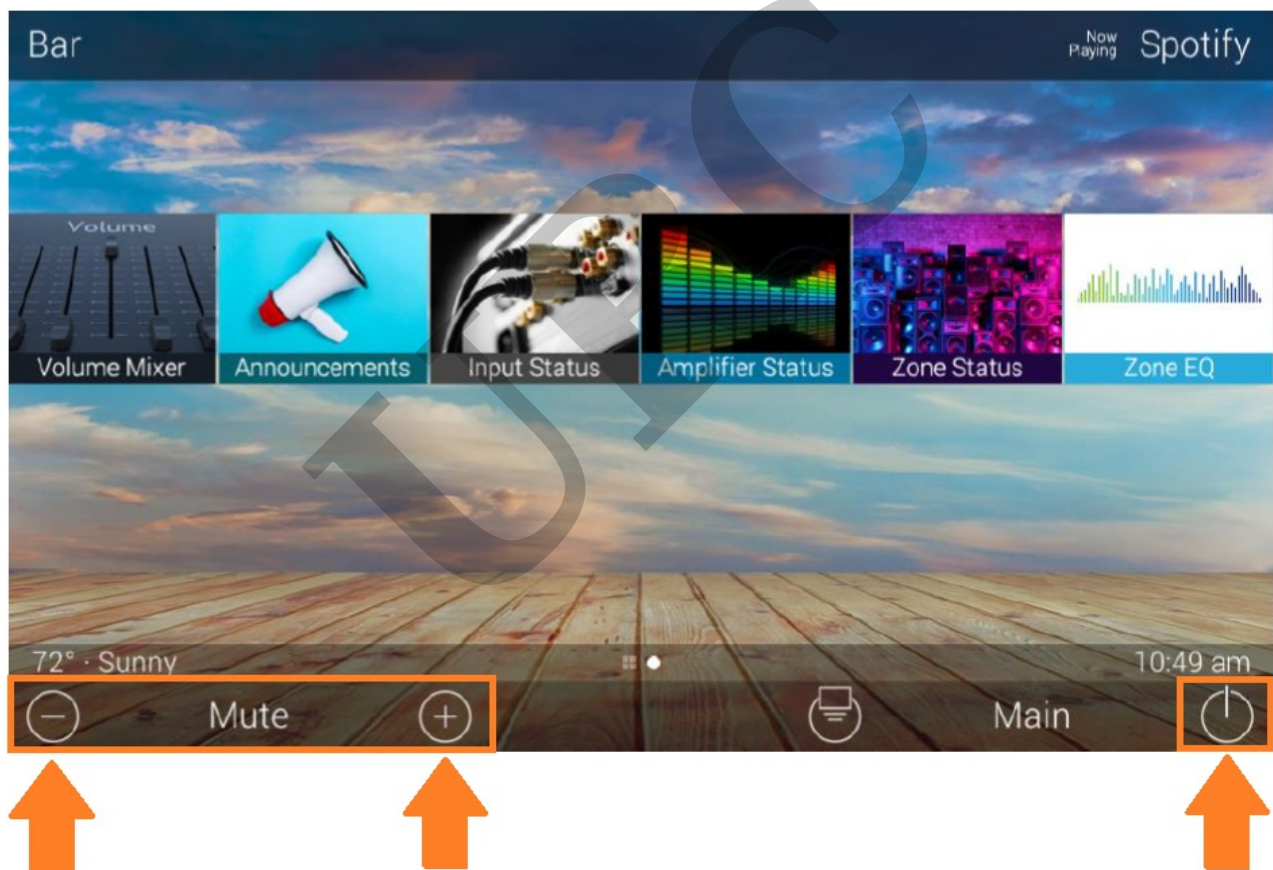
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In rare instances, URC **Volume Core Buttons & the Power Button Stops Working on the User Interface in an HDA System.**

The following article provides the reasons why this issue may happen and details the procedure for fixing this issue.

HDA - User Interface:

Volume Core Buttons & the Power Button highlighted below



Some Accelerator files that have been converted from Accelerator 2 to Accelerator 3 may show an issue where the **Volume “Core” +/- buttons** and the **Power button** on the user interface will stop working and not respond to input commands.

- In this case, perform a full factory reset of the MRX System Controller, and then re-download to your entire system to re-establish the functionality of these user interface buttons.

If the HDA system continues to have issues, please contact URC Tech support at 914-835-4484.

Additional Information & Resources:

To learn more about HDA products and programming, please see the [HDA Programmers Guide](#) or the Accelerator 3 online [Programming Guide](#).

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