

Using the URC Accelerator Software Login Without Internet Access

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In some cases, it is necessary to use the URC software without internet access. This article details the method for using URC **Accelerator 3 & TC Flex 2** software **without internet access** on your laptop (or PC) while in the field.

Our new software update was put in place to ensure that ONLY certified dealers are permitted to access and program our control systems. If you are a dealer, the solution is simple. We require that you have an account setup on URC Portal (www.urcportal.com) so that we can verify your dealership.

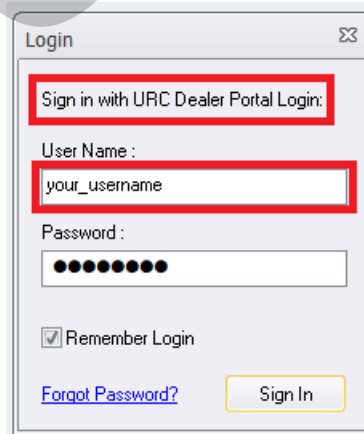
After logging into URC software using your approved credentials, the software does not require re-authentication for approximately 14 days.

Pro Tip: Sign In to the Accelerator software before leaving your shop or home and you can be "off the network" for 14 days!

Note: The software still requires inputting your User Name & Password.

Accelerator Login Initial Screen:

After initially opening the Accelerator software, the Login screen pops up and asks you to **Sign In**:



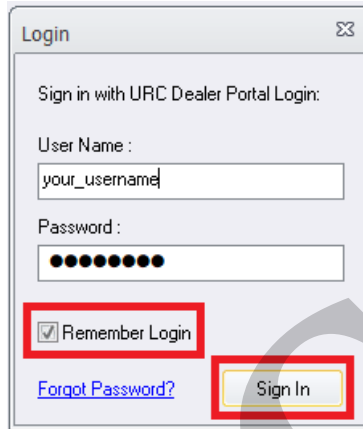
The screenshot shows a login dialog box titled "Login". At the top, there is a label "Sign in with URC Dealer Portal Login:". Below this is a "User Name:" field containing the text "your_username". Underneath is a "Password:" field with masked characters. There is a checked checkbox for "Remember Login". At the bottom left is a blue link "Forgot Password?", and at the bottom right is a yellow "Sign In" button.

1. The login User Name requires your URC Portal account credentials, not any other URC login.

Pro Tip: The URC software login **does not** use your email address, **only** your User Name! (ie: **NOT** `your_username@anycompany.com`)

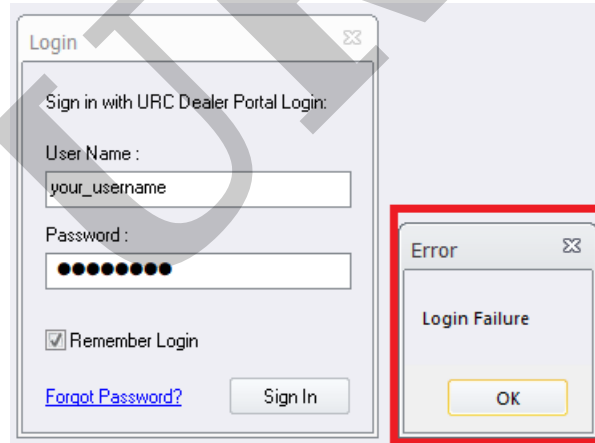
Note: The login shown above is for illustrative purposes only!

2. After entering your User Name & Password, press the **Sign In** button to log into the software. Checking the "Remember Login" box allows the software to remember your User Name & Password for quicker access in the future.



The screenshot shows a 'Login' dialog box with the following elements: a title bar with 'Login' and a close button; the text 'Sign in with URC Dealer Portal Login:'; a 'User Name :' label above a text input field containing 'your_username'; a 'Password :' label above a password input field with ten dots; a checked checkbox labeled 'Remember Login'; a blue link 'Forgot Password?'; and a 'Sign In' button. Red boxes highlight the 'Remember Login' checkbox and the 'Sign In' button.

3. If an Error-Login Failure box appears, please double-check that your login User Name & Password are correct. Remember that the software login **does not** use your email address (ie: **NOT** *your_username@anycompany.com*), **only** your User Name!



The screenshot shows two dialog boxes. On the left is the 'Login' dialog box, identical to the one above but with the 'Sign In' button disabled. On the right is an 'Error' dialog box with the title 'Error' and a close button. The text inside reads 'Login Failure' and there is an 'OK' button. Red boxes highlight the 'Error' dialog box.

4. After a successful login, your software access level may vary. The level of software access - Expressway or Total Control Experience - will depend upon your existing certification level. To learn more about the differences or how to change the mode, see [Understanding and Changing the URC Accelerator 3 Programming Modes](#) article.

Please contact your URC Territory Manager or URC Tech Support at 914-835-4484 for additional information.

Programming Mode

Certified accounts may choose to run the program in the streamlined Expressway mode or in the full Total Control Experience mode. Noncertified accounts must use Expressway mode. Changes take effect next time the program launches.

Expressway

Total Control Experience

Additional Information & Resources:

To learn more about using the URC software Programming Modes, please see the [Understanding and Changing the URC Accelerator 3 Programming Modes](#) article.

To learn more about using the URC software login, please see the [Understanding the URC Accelerator Software Login](#) article.

To learn more about Accelerator 3 configuration and programming, please see the Accelerator 3 online [Programming Guide](#).

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