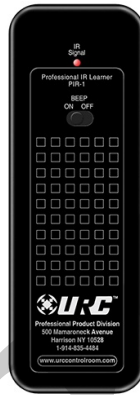


# Updating the PIR-1 Firmware

Last Modified on 01/10/2023 2:17 pm EST

When connecting a **PIR-1** to URC Accelerator or Complete Control Program software, it requires a Firmware Update, however, when the steps are followed, the update fails every time.

The following article details the process to **update the firmware** of the **PIR-1** Professional IR learner.



## Updating the PIR-1 Firmware

**Symptom:** When connecting a PIR-1 to URC Accelerator or Complete Control Program software, it requires a Firmware Update, however, when the steps are followed, the update fails every time.

**Reason:** The chipset within the PIR-1 needs to be updated to work with the latest version of URC software.

### **Solution:**

Here are the steps to resolving this issue:

1. Go to **FTDI** (chip manufacturer) website: [www.FTDIchip.com](http://www.FTDIchip.com)
2. In the Left-hand column select **DRIVERS**
  - a. In the **DRIVER** section, select **D2XX Drivers**
3. In the software chart, find the **Windows** section
  - a. Select either **x86** or **x64**- based on your PC processor type
4. **UnZip** downloaded file to a designated location/folder

5. Go to **Windows Device Manager on your PC**

a. Select the **COM Port** section

b. Right-click on **USB to Serial Adaptor**

c. Perform **Driver Update** for USB to Serial Adaptor

d. Select **BROWSE** for **FOLDER** and direct Device Manager to previously designated folder

6. Open URC software and try the **PIR-1 Firmware Update** again

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Thanks to *Hopeton A. Barnett* in URC Tech support for this tip.

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**Additional Information & Resources:**

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