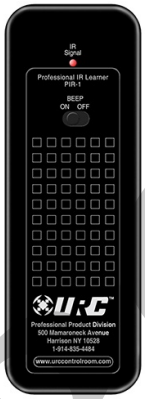
Updating the PIR-1 Firmware

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When connecting a **PIR-1** to URC Accelerator or Complete Control Program software, it requires a Firmware Update, however, when the steps are followed, the update fails every time.

The following article details the process to **update the firmware** of the **PIR-1** Professional IR learner.



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Updating the PIR-1 Firmware

Symptom: When connecting a PIR-1 to URC Accelerator or Complete Control Program software, it requires a Firmware Update, however, when the steps are followed, the update fails every time.

Reason: The chipset within the PIR-1 needs to be updated to work with the latest version of URC software.

Solution:

Here are the steps to resolving this issue:

1. Go to **FDTI** (chip manufacturer) website: https://ftdichip.com/
2. In the Left-hand column select **DRIVERS**
    a. In the **DRIVER** section, select **D2XX Drivers**
3. In the software chart, find the **Windows** section
    a. Select either **x86** or **x64**- based on your PC processor type
4. **UnZip** downloaded file to a designated location/folder

5. Go to **Windows Device Manager on your PC**

    a. Select the **COM Port** section

    b. Right-click on **USB to Serial Adaptor**

    c. Perform **Driver Update** for USB to Serial Adaptor

    d. Select **BROWSE** for **FOLDER** and direct Device Manager to previously designated folder

6. Open URC software and try the PIR-1**Firmware Update** again

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Thanks to *Hopeton A. Barnett* in URC Tech support for this tip.

Additional Information & Resources:

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