Regional Character Support: Unicode Troubleshooting

Unicode Troubleshooting

Due to regional character support, it is possible to encounter a situation where text is not displayed correctly within the Accelerator software and/or on URC user interfaces.

Examples where characters are not supported:

Unsupported characters within Accelerator

Unsupported characters on URC Interface
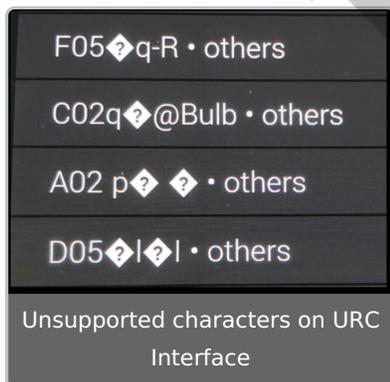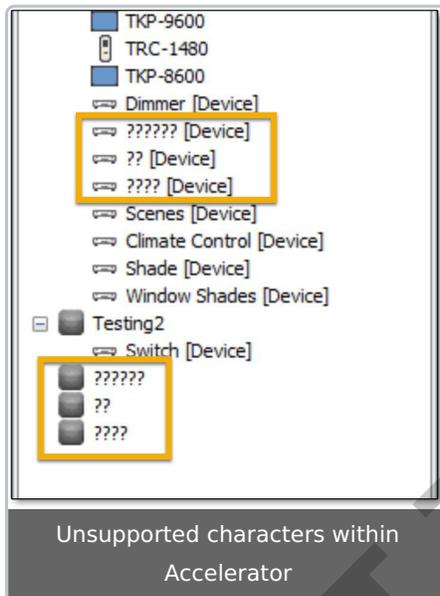
To solve this issue, Worldwide Language Support must be enabled on the PC used for programming.

Perform the following:

1. Select the **Start** Menu icon.

2. Select the **Settings icon**. This opens a new window.

3. On the Settings menu, select **Time & Language**. This opens a new window.
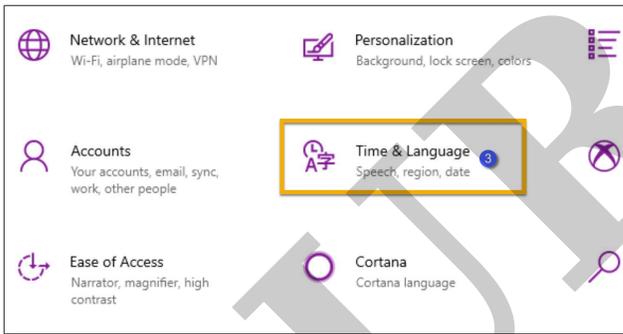
4. Select **Region** from the options on the left.
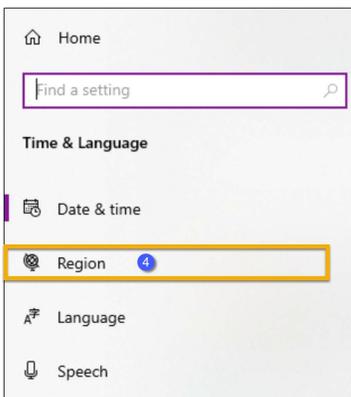
5. Under **Related settings**, select the **Additional date**, **time, & regional settings** link. This opens a new window.
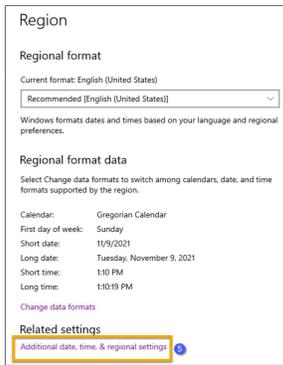
6. Under **Region**, select the **Change date**, **time**, **or number formats** link. This opens a new window.
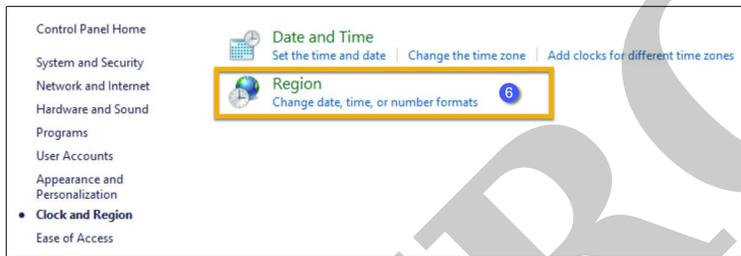
7. Select the **Administrative tab**.
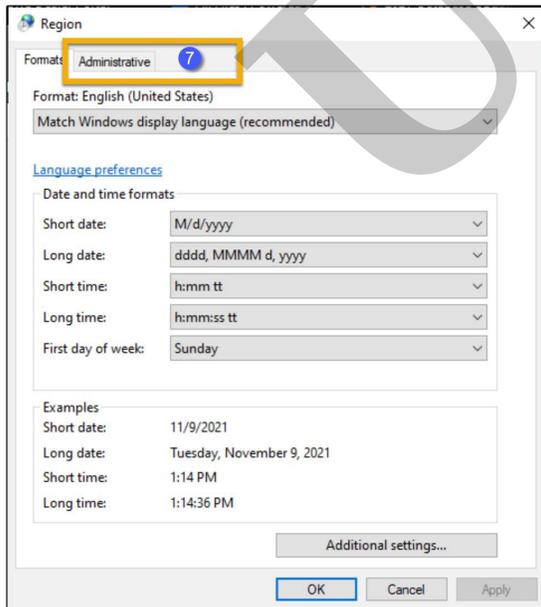
8. Select the **Change system locale**... button. This opens a new window.
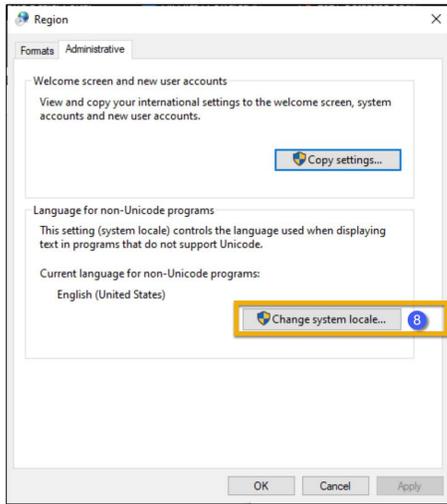
9. Select the **empty checkbox** to **enable Worldwide UTF-8 Worldwide Unicode** Language Support.
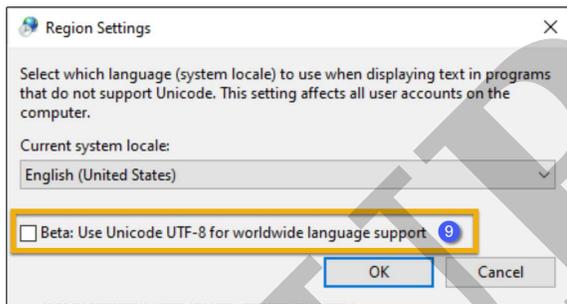
10. Select **OK**.
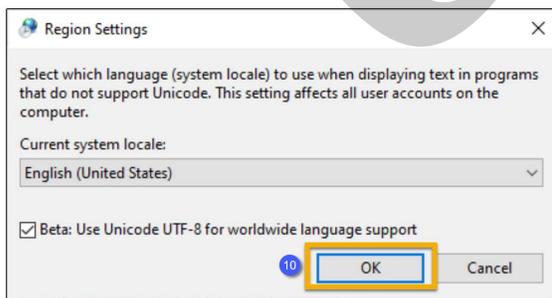
11. The PC prompts for a **restart**. Save any necessary work and **restart** the PC to complete this process.
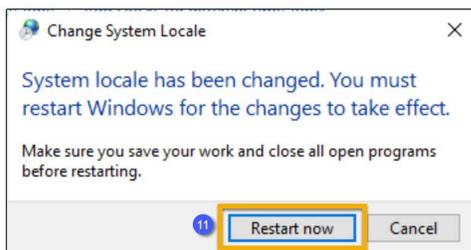
Additional Information & Resources:

To learn more about Accelerator 3 configuration and programming, please see the Accelerator 3 online **Programming Guide**.