

# Disabling Windows Defender Firewall

Last Modified on 08/09/2023 6:21 pm EDT

## Symptoms:

- **Failing to discover a URC device within Step 6b: URC Devices**
- **Failing to download to a URC device when performing a system download**

**Windows Security** is a built-in Microsoft Windows feature that is designed to protect users from malicious viruses, malware and other threats. This feature is automatically enabled within Windows 10 & 11.

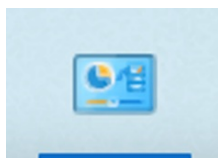
One of the core features of Windows Security is the **Windows Defender Firewall**. This feature **blocks unauthorized network traffic flowing into or out of the local device**. It is possible that this advanced layer of protection can cause Accelerator to fail when **discovering URC devices** or encounter a **failure when downloading to URC devices**.

If you are experiencing a failure when discovering or downloading to a URC device from within Accelerator 3, then try **temporarily disabling the Windows Defender Firewall**. URC suggests disabling and re-enabling the Windows Defender Firewall feature before and after discovering/downloading to continue your PC device protection.



## To turn off the Windows Defender complete the following steps:

1. Open the Control Panel. Use the search window on the bottom left to search for "Control Panel".



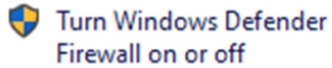
2. Click System & Security



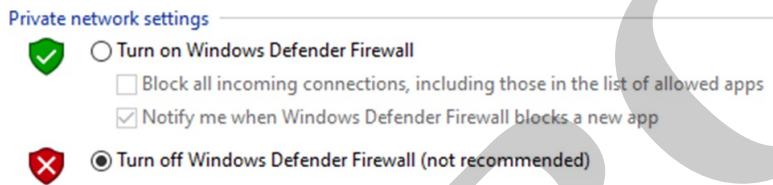
3. Click Windows Defender Firewall



4. Select "Turn Windows Defender Firewall on or off"



5. Select "Turn off Windows Defender Firewall"



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### Additional Information & Resources:

To learn more about configuring Microsoft Defender Firewall in Windows, please visit the [Best practices for configuring Windows Defender Firewall](#) website.

To learn more about Microsoft Defender Antivirus in Windows, please visit the [Microsoft Defender Antivirus in Windows](#) website.

Please refer to [this article](#) for Total Control PC Basic Network Settings.

To learn more about Accelerator 3 configuration and programming, please see the Accelerator 3 online [Programming Guide](#).

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