Accelerator 2 Startup Message-Live Update Error

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Accelerator 2 Startup Message-Live Update Error

Issue:

When starting the Accelerator 2 software, you always receive the popup message '**The program must be liveupdated!**".

Weather data display requires at one of the following models prese	least Enter
the system : MRX-20, THZ-100, TKP-5500, TK TKP-7600, TKP-9600, TDC-7100, TDC-9100, TKP-7000	Total Control Program V2.0
	The program must be liveupdated!

After using the Live Update tab and trying to update, the program will say "This program was already updated!".

However, when starting the program again, "**The program must be liveupdated!**" message will still occur.

URC LiveUpdate				Σ
Т	his program	was already u	updated!	
Software ID:			_	
Integrity Check				OK

This article details the steps required to adjust your laptop or PC to fix this error. *Note: This articles details a Windows 10 OS installation*

Step #1: Close the Accelerator 2 program.

Step #2: Navigate to the Accelerator 2 folder as shown via the file path & picture below:

C:\Program Files (x86)\Universal Remote Control, Inc\URC Accelerator 2

> This PC > OS (C:) > Program Files (x86) > Universal Remote Control, Inc > URC Accelerator 2 >

Name	Date modified	Туре	Size
BaseStations	2/11/2021 11:24 AM	File folder	
Bin	3/16/2021 11:36 AM	File folder	
Cameras	2/11/2021 11:10 AM	File folder	
Clients	4/21/2021 8:56 AM	File folder	
Devices	2/11/2021 11:10 AM	File folder	
	2/11/2021 11:10 AM	File folder	
DrvModule	2/11/2021 11:30 AM	File folder	
Fonts	2/11/2021 11:10 AM	File folder	
Help	2/11/2021 11:10 AM	File folder	
📙 Info	2/11/2021 11:10 AM	File folder	
MRX-8	10/5/2022 10:03 AM	File folder	
MRX-10	10/5/2022 10:03 AM	File folder	
MRX-15	10/5/2022 10:03 AM	File folder	
MRX-20	10/5/2022 10:03 AM	File folder	
MRX-30	10/5/2022 10:03 AM	File folder	
styles	2/11/2021 11:10 AM	File folder	
System	2/11/2021 11:30 AM	File folder	
SysUI	2/11/2021 11:10 AM	File folder	
	2/11/2021 11:30 AM	File folder	
TwoWay	2/11/2021 11:10 AM	File folder	
Ush	2/11/2021 11:10 AM	File folder	
CCS.info	10/5/2022 10:03 AM	INFO File	144 KE
ccs_env	4/5/2023 10:46 AM	DAT File	2 KE
update_env.bin	2/11/2021 11:24 AM	BIN File	1 KE
🛐 URCLiveUpdate	10/5/2022 10:02 AM	Application	592 KE
1 URCSystem	10/5/2022 10:02 AM	Application	88 KE

Step #3: Locate the "CCS.info" file shown in the picture below and rename the file to something else like "CCS_old.info".

Note: You may need computer administrator privileges to make this change



Step #4: Restart the Accelerator 2 program to verify that the error is resolved.

Additional Information & Resources:

To learn more about URC products and programming, please see the Accelerator 3 online Programming Guide.