# Accelerator 2 Startup Message-Live Update Error

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**Accelerator 2 Startup Message-Live Update Error**

**Issue:**
When starting the Accelerator 2 software, you always receive the popup message "**The program must be liveupdated!**".
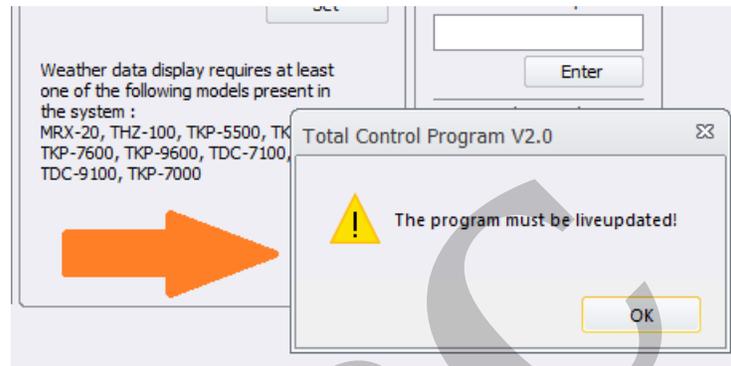


After using the Live Update tab and trying to update, the program will say "This program was already updated!".
However, when starting the program again, "**The program must be liveupdated!**" message will still occur.
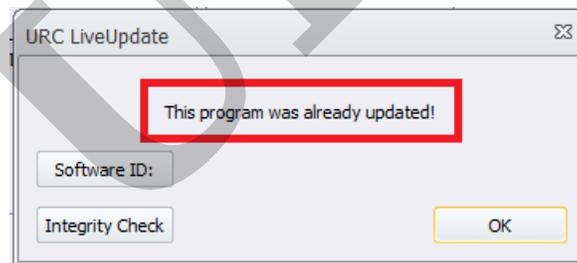


This article details the steps required to adjust your laptop or PC to fix this error.
*Note: This articles details a Windows 10 OS installation*

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Step #1: Close the Accelerator 2 program.
Step #2: Navigate to the Accelerator 2 folder as shown via the file path & picture below:

*C:\Program Files (x86)\Universal Remote Control, Inc\URC Accelerator 2*
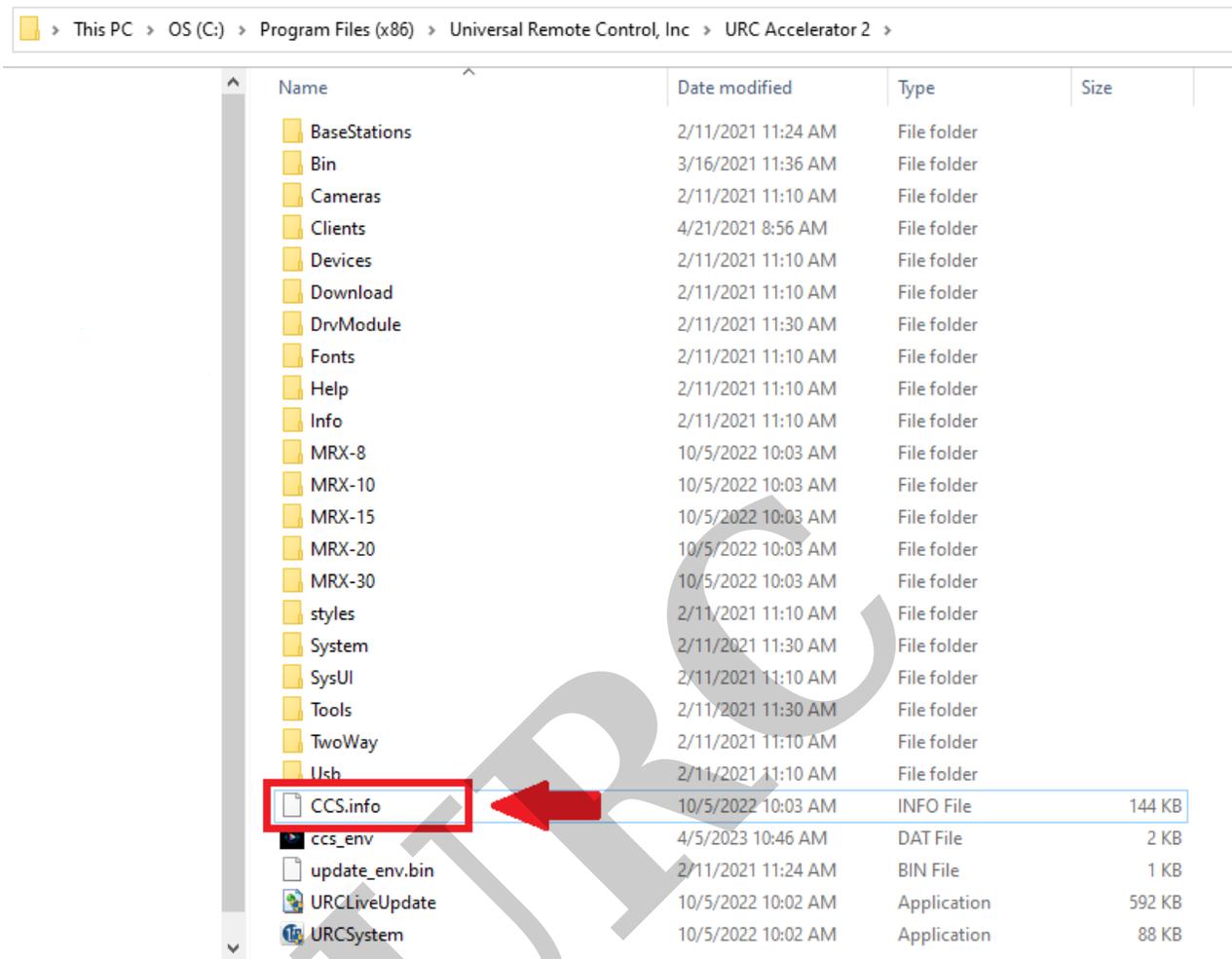
Step #3: Locate the "CCS.info" file shown in the picture below and rename the file to something else like "CCS_old.info".
*Note: You may need computer administrator privileges to make this change*
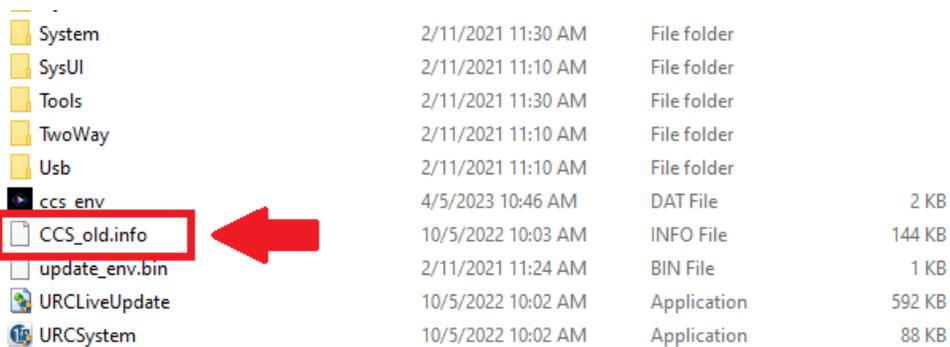


Step #4: Restart the Accelerator 2 program to verify that the error is resolved.

**Additional Information & Resources:**

To learn more about URC products and programming, please see the Accelerator 3 online  Programming Guide.